

Brightlight Weddings

Terms and conditions

Introduction

This contract is formed between yourself (referred to in the Terms & Conditions as "the customer") & Brightlight Weddings once the Booking Fee has been received. The Product or Service shall mean any product or service that is provided by Brightlight Weddings to the Customer. These conditions do not affect your statutory rights.

Service

Depending on the package we will capture all photos and footage as best we can and we will work to get the best shots in all situations throughout the day. We require a list of potential shots/locations and also an organised list of how the order of the day will precede.

We will provide highlight reels and photos within 6 weeks from your wedding, with your full day documentary 6 weeks after this.

We will provide 1 round of edits after we send your highlight reel and Full day documentary. We need a full list of changes/edits and need the minute and second you see the need for the edit from our footage for our team to accurately edit your video.

Travel

Depending on locations we will charge for travel and potentially will need to charge for accommodation.

Booking Fee/Cancellation

Your first deposit will only secure your date. We cannot keep dates until payment is made.

Your first deposit is non-refundable as our service is highly sought after. We will try our best to accommodate a new date for you if there is a need to change your date.

All payments need to be made 2 months before the wedding date.

Printing

Our design services will always have printing added and you will be made aware of these estimated costs before we start.

Pricing

We have the right to change the prices of our packages at any stage, if you have not secured your date with a deposit after months of communication the price it is currently at will be the price you will be quoted.

Add-on services

Our drone will only be used in permissible weather conditions if it is not used on the day or your wedding will be refunding half of the cost of the drone service. Our pilot and director will be there on the day filming no matter what the weather and will make a judgment through our risk assessment. The drone may go up at different times through the day depending on weather and location. But if the drone is not used at all you will be refunded 50% of the fee.

Our team will be following your ceremony and reception venues rules and regulations on the day and will only be able to take footage that they allow and facilitate us with.

Cancellations

If the Customer cancels the order less than 4-weeks prior to the Company supplying the product(s) or service(s), the Customer will be liable for the whole invoice value less any Booking Fee already paid.

Music

Our videography will supply appropriate licensed music for the video.

Data Protection

The Customer must ensure that all necessary arrangements have been made with, and permissions obtained from, people and places that may be recorded on video as a result of Brightlight Weddings supplying the product(s) or service(s) – and that such recording is in compliance with Data Protection. Brightlight Weddings reserves the right to use extracts from the finished production for publicity purposes on the Brightlight Weddings website, third party websites associated with weddings, any social media and sample DVDs. The client will notify those attending the event that they may be recorded on video cameras and that by attendance they give their consent to being recorded.